



# BIG HORN CO-OPERATIVE MARKETING ASSOCIATION

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## Propane Scheduled Route Form

### What is Scheduled Route?

Scheduled Route customers are put on a route, and we check your tank level when our delivery truck is in your area. We will keep adequate fuel levels in your tank.

### Benefits of being a Scheduled Route customer:

1. You should never run out of propane.
2. Since most accidents with propane are associated with running out of gas, it will help keep you safe.
3. Scheduled Route customers can buy propane for 30 cents per gallon less than call in customers.
4. In the unlikely event that you should run out of propane, we will respond as quickly. There will be no cost to you for the gas check.
5. As a Scheduled Route customer, every year you will benefit from "summer fill" pricing.
6. Scheduled Route does not mean we will "top off" your tank every time the delivery truck goes by your place.
7. Scheduled Route does not mean we try to keep your tank levels on the "high side" so you cannot take advantage of "summer fill" pricing.

**YOU MUST HAVE A CHARGEABLE ACCOUNT IN GOOD STANDING WITH BIG HORN CO-OP TO BE A "SCHEDULED ROUTE" CUSTOMER.**

### What is a call-in customer?

A call-in customer is one who chooses to watch their own fuel level in their tank and are responsible for not letting their tank run out of propane.

### Should you decide to be a call-in customer:

1. You will be charged 30 cents per gallon more than scheduled-route customers.
2. It may take up to 5 to 7 working days to fill your tank from when we receive your call. If a special trip is required to fill your tank, you will be charged up to \$100.00 for a service charge due to the cost of operating the truck.
3. Since most accidents with propane are associated with running out of gas, when we do respond to an "out of gas" call, a complete leak test of your gas system must be done. This test will cost you an additional \$50.00 on top of the cost of propane and any service charge that may apply.

Name: \_\_\_\_\_

Account #: \_\_\_\_\_

Address: \_\_\_\_\_

Scheduled Route:  Leased:

Call In:  Owned:

Signature: \_\_\_\_\_

Date: \_\_\_\_\_